



RETURN FORM / AFTER SALES REQUEST

ORDER N°DATE:

DATE OF RECEIPT :

You have just received your order, and after fitting the items you think you have to return one or more products.

You have a period of 10 days from receipt of your package to return your products.

- They must be well folded in their original package with their label.
- Please fill in the form below with the invoice
- The return must be done by the postal services (Letter with tracking number or colissimo, recommended)

Name + First name :

Address :
.....

Country:

E-mail: **Tel. :**

Product Reference returned :	Size :	Color :
.....
.....
.....

Reference required :	Size :	Color :
.....
.....
.....

Reason(s) of the return:
.....
.....
.....

Ship the product (s) to the following address :
UGLOWSPORT
5 CHEMIN DES MAS
30620 AUBORD

Shipping date :
Signature :



AFTER SALES PROCEDURES, EXCHANGES AND REFUNDS

- If your return is due to a sizing issue* or any other order* mistake from you, contact us by email: shop@uglowsport.com

*Note: For exchanges and refunds (online coupon only), return shipping fees will be your responsibility. For exchanges you need to send the SAV packing slip **RETURN FORM / AFTER SALES REQUEST** and pay 8 euros for shipping + 2 euros for additional product on UGLOW PAYPAL account : shop@uglowsport.com

- If your return is due to an error on the order preparation from us, please send us your observation by email to (along with the return form completed as an attachment) to: laurence@uglowsport.com
- If your return is due to a defective item, please send your request by email (along with the item proof of purchase, the completed return form + photos attached) to: SAV@uglowsport.com
- Any return not complying with these requirements may be refused from UGLOWSPORT.